



CITY OF NORWALK  
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I appreciate the time you have made for my staff and me during these extraordinary circumstances. Our conversations over the last number of weeks have been productive and insightful. I want to ensure you are adhering to the orders regarding store capacity and physical distancing and are doing everything possible to protect your customers. My team continues to visit your stores and has seen great progress in the adoption of some physical distancing best practices. I trust you will remain focused on these important measures.

My office is receiving numerous complaints that customers are discarding used gloves or masks in parking lots and shopping carts. Effective immediately, the City of Norwalk is requiring all major retailers to put trash cans out specifically for these materials. Please label these containers clearly “for gloves and masks only” and have them be easily accessible and near cart return areas. The Norwalk Police Department is upping littering enforcement, but understand they can only issue tickets if they catch someone in the act.

The City of Norwalk will hold stores accountable that are not taking appropriate measures. We will continue making unannounced spot-checks, and if problems are discovered, stores will be told to rectify the situation immediately and may face fines until appropriate action is taken. The health and safety of Norwalk residents is my top priority, and I take that responsibility seriously. I know you do as well, and appreciate your continued cooperation.

Thank you,

Harry W. Rilling  
Mayor of Norwalk